

ABOUT AAA



As North America's largest motoring and leisure travel organization, AAA provides 60 million members with automotive, travel, insurance and financial services through its federation of 34 motor clubs and nearly 1,100 branch offices across North America. Since its founding in 1902, AAA has been a leading advocate for the safety and security of all travelers.

AAA ROADSIDE ASSISTANCE

AAA is a brand that Americans have trusted to deliver safe and reliable roadside assistance for more than 115 years. The organization handles nearly 30 million roadside assistance calls per year, or more than one call every second of the day, utilizing the strongest network of roadside experts in North America.

AAA APPROVED AUTO REPAIR

AAA's Approved Auto Repair program was created more than 35 years ago and includes nearly 7,100 facilities across North America. These approved auto repair shops follow professional business practices that support their long-term viability, and they must maintain superior customer satisfaction ratings and be in good standing with government and consumer agencies. To ensure the ongoing quality of the network, AAA Service Specialists, who all hold the Automotive Service Excellence (ASE) certification, inspect each AAA Approved Auto Repair shop quarterly. AAA members receive several unique benefits by selecting an Approved Auto Repair facility, including priority service, a 24-month/24,000-mile warranty, discounts on repairs, free inspections, AAA assistance with dispute resolutions and more.

AAA MOBILE BATTERY SERVICE

Since 1999, AAA's Mobile Battery Service sends trained technicians to wherever a member is located and performs a free test of the car's battery, starting and charging systems. If necessary, they can install a new high-quality AAA battery right on the spot. AAA batteries are sold to members at a discount and offer a 72-month limited nationwide warranty - with 100-percent free replacement for the first 36 months. In addition, every battery that AAA replaces is recycled to protect the environment. To date, AAA has kept more than 18 million batteries from contaminating landfills.

AAA TRAVEL

AAA is one of the largest full-service leisure travel organizations in North America. Nearly 3,000 travel agents are available to serve members and the public at 1,100 accredited, full-service AAA travel agency offices in the United States and Canada. Travel services include the sale of domestic and international air and rail tickets; cruise vacations; escorted tours and independent package tour arrangements; hotel and car rental reservations; International Driving Permits; and a variety of travel insurance programs.

AAA DIAMOND RATING

AAA began field inspections of lodgings and restaurants in 1937. Professionally trained inspectors use published guidelines to evaluate properties as a service to members and the public. AAA rates more properties than any other rating entity and is the only rating system that covers the United States, Canada, Mexico and the Caribbean using on-site professional evaluations guided by member priorities. AAA Inspected & Approved hotels and restaurants are assigned a rating of One to Five Diamonds. Fewer than 0.3 percent of AAA Diamond Rated properties receive the prestigious Five Diamond designation.

AAA TRAVEL INFORMATION & CONTENT

As one of the world's largest travel information providers, AAA offers a variety of vacation planning tools in print and online. These include the AAA TourBook guides, TripTik Travel Planner, AAA Diamond Rating evaluations, maps and more.

AAA MOBILE APP

The free AAA Mobile app for iPhone, iPad and Android allows travelers to map a route, find lowest gas prices, access exclusive member discounts, make travel arrangements, request AAA roadside assistance and more.

AAA DISCOUNTS & REWARDS

AAA members have access to exclusive savings from trusted brands and retailers in a wide range of categories, including entertainment and attractions, home and business, restaurants and travel. Members save at nearly 170,000 locations in the U.S. and Canada, and online through AAA.com/discounts or the AAA Mobile app. Member savings total nearly \$1 billion in annually.

AAA ADVOCACY

AAA and affiliated clubs work with all levels of government to ensure that the public's interests are represented in highway and automobile safety, infrastructure, travel and tourism, energy and environmental policies. AAA's research on traffic safety issues ranging from impaired driving to cognitive distraction and teens to senior drivers, has helped drive federal, state and local legislation and educates policymakers, media and consumers alike.

AAA FOUNDATION FOR TRAFFIC SAFETY

For more than 70 years, the AAA Foundation for Traffic Safety has been true to its mission to prevent traffic deaths and injuries on our nation's roads. Drawing on both in-house resources and the work of leading experts in North America, the Foundation's research generates concrete recommendations for preventing crashes, injuries and deaths on our roads. Long recognized as a leader in traffic safety, the Foundation focuses on four research priorities: driver behavior and performance; emerging technologies; roadway systems and drivers and vulnerable road users.

For more information,
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