

FIVE DIAMOND HOTELS AND RESTAURANTS

2020 FACT SHEET



Hotel Xcaret Mexico



AAA FIVE DIAMOND HOTEL AND RESTAURANT FACTS

For more than 80 years, AAA has conducted professional, in-person property inspections on behalf of its member travelers. The AAA Five Diamond designation for hotels and restaurants represents the upper echelon of AAA's Diamond Program.

Five Diamond hotels, just 0.4% of the nearly 27,000 AAA Diamond lodgings, are noted for world-class luxury, amenities and indulgence for a once-in-a-lifetime experience. **Five Diamond restaurants**, just 0.2% of the more than 30,000 AAA Diamond restaurant listings, feature leading-edge cuisine, ingredients and preparation with extraordinary service and surroundings.

To earn the coveted AAA Five Diamond designation, hotels and restaurants must pass a rigorous evaluation that includes unannounced, in-person inspections, anonymous overnight stays for hotels, and, finally, review by a panel of experts as an additional step to ensure credibility.

For 2020, six hotels and five restaurants were added as new Five Diamond honorees:

HOTELS

- Boston Harbor Hotel in Boston, Massachusetts
- Four Seasons Resort Scottsdale at Troon North in Scottsdale, Arizona
- Hotel Bel Air in Los Angeles, California
- Hotel Xcaret Mexico in Playa del Carmen, Mexico
- Mandarin Oriental, Canouan in St. Vincent and the Grenadines
- UNICO 20°N 87°W Hotel Riviera Maya in Akumal, Mexico

RESTAURANTS

- Ha' in Playa del Carmen, Mexico
- Le Baccara in Gatineau, Canada
- Providence in Los Angeles, California
- SingleThread Farm Restaurant Inn in Healdsburg, California
- Smyth in Chicago, Illinois

View the complete lists of Five Diamond hotels and restaurants.



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- A total of 186 establishments (119 hotels and 67 restaurants) throughout the United States, Canada, Mexico and the Caribbean have earned the AAA Five Diamond designation in the last year.
- Five Diamond establishments represent just 0.3% of the nearly 60,000 AAA Diamond hotels and restaurants.
- States with the most Five Diamond hotels: California (17); Quintana Roo, Mexico (12); New York (11); and Florida (10). Baja, California; Sur, Mexico; and Nevada are tied with six each.
- Cities with the greatest number of Five Diamond hotels: New York (11); Playa del Carmen, Mexico (7); and Las Vegas (6). Scottsdale, Arizona, and Boston, Massachusetts, each have four.
- States with most Five Diamond restaurants: California (12); New York (12); Quintana Roo, Mexico (6); Nevada (5); and Illinois (4).
- Cities with the greatest number of Five Diamond restaurants are New York (11) and Las Vegas (5).
 Chicago and Cancun, Mexico, each have four, while San Francisco has three.
- States with the most Five Diamond establishments:
 California (29) 17 hotels/12 restaurants; New York
 (23) 11 hotels/12 restaurants; Quintana Roo, Mexico
 (18) 12 hotels/6 restaurants; Florida (12) 10 hotels/2 restaurants; and Nevada (11) 6 hotels/5 restaurants.
- Only one hotel has maintained the Five Diamond designation for 44 consecutive years, since 1976 when the Diamonds were first introduced for hotels: The Broadmoor in Colorado Springs. Thirteen additional hotels have maintained the Five Diamond designation for 25 or more years.
- The restaurant with the longest Five Diamond tenure is
 The Inn at Little Washington Dining Room in Virginia, which has maintained the rating for 32 consecutive years, since 1988. Four additional restaurants have maintained the Five Diamond designation for 25 or more years.

ABOUT THE AAA DIAMOND PROGRAM

For more than 80 years, AAA's professional inspectors have conducted in-person property evaluations. AAA is the only entity using comprehensive, on-site professional hotel and restaurant evaluations guided by member priorities. AAA's inventory includes

some 60,000 Diamond hotels and restaurants across the United States, Canada, Mexico and the Caribbean. Travelers can find AAA Diamond hotels and restaurants and inspector insight in AAA's trip planning products: AAA Mobile app, AAA Travel Guides, TripTik Travel Planner and the AAA TourBook guides available to members at AAA offices. For more information, visit AAA.com/Diamonds.



Mandarin Oriental Hotel Group